



Customers across all industries use MTech to deliver mobility solutions and services to support a wide variety of use cases. MTech offers its products and services to serve all mobility environments – any device, any OS, anywhere. Our programs are tailored to specific industry needs because we know that mobility services almost never require a one-size-fits-all approach.

A powerful combination of hardware, software and services to support retail, hospitality, healthcare and entertainment-based use cases.

Customers of all shapes and sizes rely on MTech to tackle the heavy lifting associated with deploying, supporting and managing mobile devices of any kind. With more than 1.2M devices under management, MTech has “been there, done that”.



Device Deployment (Staging & Kitting)

Customized provisioning, staging and kitting to meeting customer requirements while driving an unmatched out of box experience.



Device Protection (Device Repair)

Out of warranty repair that extends the manufacturer's defects coverage and accidental damage.



Device Depot (Advanced Exchange)

Spare pool management, advanced exchange, inoperable device receipt/processing, OEM warranty processing and recycling/disposition.



Professional Services

Day to day administration of leading EMM/MDM platforms, including InTune, AirWatch, Knox, MobileIron and others.



Helpdesk Support

24x7x365, customer-branded support via phone, live chat and email to resolve hardware, software, connectivity and application issues on demand.



Industry Solutions

A combination of hardware, software, accessories and services designed to support hospitality, retail and healthcare.

200+

Customers

1.2M

Devices Managed

50+

Countries Served

ISO

ISO 9001 / 13485 Certification

MBE

Certified Minority Business Enterprise

20+

OEM, Carrier and Software Partners



Global Medical Device Company

A medical technology company that designs, develops, manufactures and markets a wide range of medical devices and solutions. With more than 90,000 employees and presence in 150 countries, the company offers its products to hospitals, third-party healthcare providers, clinics, institutions including governmental health care programs, distributors, and group purchasing organizations in Asia Pacific, Europe, the Americas, the Middle East and Africa. Medtronic is headquartered in Dublin, Ireland.

MTech was tapped in 2021 to provide mobile device deployment and management services for Apple and Samsung devices used to manage chronic health scenarios, including cardiac, diabetic and neuro-based conditions. In 2022, MTech deployed more than 80,000 devices to end-users and anticipates deployment of an additional 250,000+ devices through 2024.

MTech delivers all components of the mobile solution, including:

- Receipt, inspection and warehousing of mobile devices, including Apple iPhones and Samsung Series A devices, as well as accessories.
- Device setup, provisioning, configuration and kitting to customer specifications.
- Medical grade labeling and tagging of devices and packaging.
- Shipment with tracking of end-user receipt and acceptance.
- Asset management, including robust asset status, history and location information that can be easily audited in a high compliance environment.



80,227
Devices Deployed



250,000+
Items Distributed