



# Complete Mobility Solution for the Hospitality Industry

Tackling industry-wide labor shortages, supply chain challenges, and evolving consumer preferences requires new processes that help businesses enhance efficiency and customer satisfaction. We've created a bundle that couples software with hardware and services to create a complete purpose-built solution. Leverage our expertise to develop a mobility solution that transforms your operations to meet today's digital-first consumer expectations.



## Bundled Managed IT Services



### Device Protection

Get complete repair coverage for manufacturer defects outside the OEM covered period and accidental damage. We offer unlimited eligibility, and the age of a device does not impact coverage options.



### Managed Services

With Samsung KNOX Suites or another EMM solution, gain control over devices remotely to update, enforce policies, and secure them. Additionally, monitor devices, catching issues before the user recognizes them, eliminating downtime.

## Features of Our Mobility Solution

- All-in-one tablet solution for order and pay at the table
- Rugged device and case created for hospitality environments
- Docking station for charging and organized countertops
- Payments attached
- Rugged device with a durable battery life
- Bright screen perfect for outdoor establishments
- User-friendly OS build



### Advanced Exchange

Device replacements from the exchange will arrive loaded with all firmware, applications, security, and connectivity settings you'll need. Minimize the impact of downtime to keep things running smoothly.



### Help Desk Support

Reduce downtime and restore productivity to maintain business continuity. Our state-of-the-art helpdesk centers in worldwide are multi-lingual and can provide mobile device support 24/7/365.



### Deployment

Our team of mobility solutions consultants will procure and set up your entire fleet of devices, installing the operating systems, security features, connectivity platforms, and applications for your business.



### Professional Services

We have a deep bench of consultants that will guide you through selecting and implementing your mobile device management solution and moving from your current system if needed.

## Device and Accessories

### All-in-One Tablet and Payment Solution:

- Rugged case with payment integration
- Docking station for charging
- Hand strap or shoulder strap
- Tempered glass protector



## About MTech

MTech is a nationally certified Minority Business Enterprise (MBE) headquartered in Jupiter, Florida. We're a global provider of managed mobility and IT services with locations around the world. As a true full-service mobility and technology solutions provider, we customize, deploy, manage, and support end-to-end solutions that empower customers to optimize workforce productivity, deliver better customer experiences, and increase revenue. From growing enterprises to Fortune 500 companies, customers in the hospitality, retail, entertainment, healthcare, and travel industries rely on our result-based solutions approach to drive business growth.